accruent

BIGCenter 17.07.2

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Release Information

Release Version: 17.07.2

Date of Release: August 17, 2017

Introduction

This document describes the features and functionality of the BIGCenter 17.07.2 release. Enhancements have been delivered for the Report Center, the Leases module, and the Check In/Check Out Documents feature.

Ideas for improving BIGCenter

We invite you to submit enhancement requests on the BIGCenter Ideas page, visible to both internal Accruent employees and Support Contacts for other BIGCenter customers. You can now vote for or against these ideas, add or respond to comments, and view the status of all ideas.

This direct feedback allows Accruent to gain visibility into what is meaningful to customers. Product Management actively monitors the Ideas board, adds comments, and updates the status of ideas as needed.

Please contact BIGCenter Support for any questions about Ideas.

Issues Resolved with this Release

Component	Summary
Report Center	**Issue:** Service providers without assigned hours were not being listed on the Work Request Details report, even if the providers were assigned to work requests. **Resolution:** The Work Request Details report now shows all service providers assigned to a work request.
Report Center	**Issue:** Time stamps for completed work requests in the Work Request Details report did not match the time stamps shown in the Work Request Workspace. **Resolution:** Time stamps in the Work Request Details report now match those in the Work Request Workspace.
Report Center	**Issue:** Service providers who were not assigned to a work request were appearing in the Service Provider column in the Work Request Ad Hoc report. **Resolution:** The Work Request Ad Hoc report now only lists service providers assigned to a work request in the Service Provider column.

Leases	• **Issue:** When users were performing a re-measurement, interest and depreciation calculations were occurring in the period after the re-measurement, rather than in the period when the re-measurement occurred. • **Resolution:** Interest and depreciation calculations now occur in the correct period.
Check In/Check Out Documents	• **Issue:** Users reported issues when trying to use the new Check In/Check Out Documents feature in Monarch. • **Resolution:** The Check In/Check Out Documents feature will no longer enable for documents which have not been properly migrated in BIGCenter's migration tool.

Release Notes – August 17, 2017

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