BIGCenter 18.05.2

Release Notes

Accruent, LLC 11500 Alterra Parkway, Suite 110, Austin, TX 78758 www.accruent.com

Table of Contents

Release Information

Release Version: 18.05.2

Date of Release: June 7, 2018

Introduction

This document describes the features and functionality of the BIGCenter 18.05.2 release. Enhancements have been delivered for the **Company Manager** workspace, the **Leases** workspace, **Portfolio Center**, the **Projects** workspace, and the **Transactions** workspace. Additionally, this release includes our all-new context-sensitive Online Help, as well as a new look for the upgraded BIGCenter software!

Ideas for improving BIGCenter

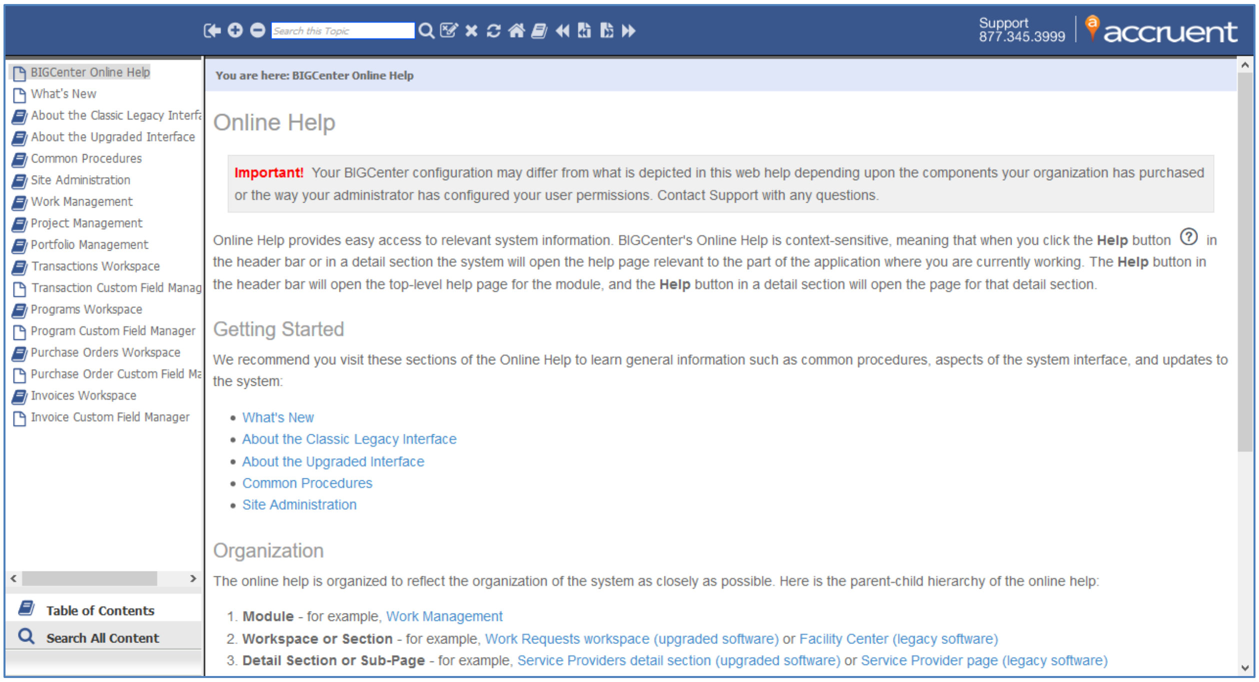
We invite you to submit enhancement requests on the BIGCenter Ideas page, visible to both internal Accruent employees and Support Contacts for other BIGCenter customers. You can now vote for or against these ideas, add or respond to comments, and view the status of all ideas.

This direct feedback allows Accruent to gain visibility into what is meaningful to customers. Product Management actively monitors the Ideas board, adds comments, and updates the status of ideas as needed.

Please contact BIGCenter Support for any questions about Ideas.

Online Help for BIGCenter is Here!

Our team of Subject Matter Experts, Developers, Support Representatives, Professional Services Representatives, and Customer Success Managers have worked hard over the past eleven months to help our Technical Writer create context-sensitive Online Help!



BIGCenter Online Help.

What Does Context-Sensitive Mean?

When you click the **Help** button or link, the **Help** page relevant to where you are in the software will open. BIGCenter is highly configurable, and some pages can have multiple names depending upon how your system is configured. Context-sensitive means that you will always be directed to the right page!

How Do I Open the Online Help?

Opening the Online Help differs depending on where you are in the application:

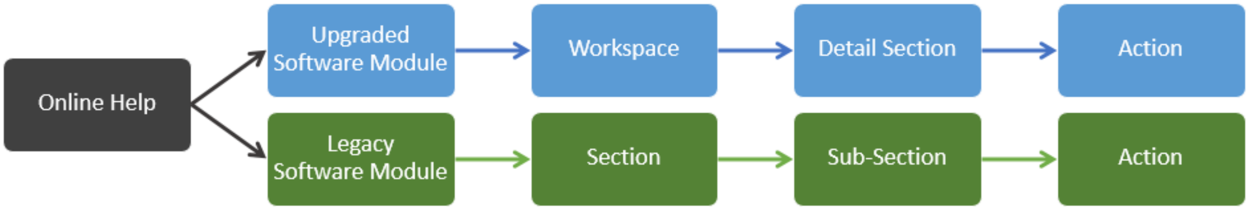
- **Legacy** – Click the **Help** link in the toolbar at the bottom of the page.
- **Upgraded software** –
  - Click the **Help** button in the header at the top of the page to open the top-level **Help** page for the workspace, OR
  - Click the **Help** button in the detail section to open the **Help** page for that detail section.
- **Using Legacy from within the Upgraded software** – Click the **Help** button in the header at the top of the page.
- **Kiosk window** – Click the **Help** link in the upper-right corner of the window.
- **Executive Dashboard** – Click the **Help** link below the **Control Center** menu.

What Documentation is in the Online Help?

- All of the upgraded software is documented and the help pages are available for use.
- In the Legacy software, complete **Facility Center** Online Help is currently available. Online Help for other modules will be announced as they become available.
- Key pages in the Online Help:
  - The **What's New** page outlines updates to the system and includes links to the release notes.
  - The **About the Classic Legacy Interface** section describes the user interface and features of the legacy BIGCenter software, and gives step-by-step procedures for all the pages on the **Home** tab of legacy.
  - The **About the Upgraded Interface** section describes the user interface and features of the upgraded BIGCenter software.
  - The **Common Procedures** section describes procedures that are common to several areas of the software, such as the legacy *Approvals* procedures and the *Custom Field Managers* procedures in the upgraded software.

How is the Online Help Organized?

The Online Help is organized so that it reflects the organization of the system as closely as possible. Here is the parent-child organization of pages in the Online Help:



Online Help Organization Chart.

How Often Will the Online Help be Updated?

The Online Help will be updated with every new release. You will be able to see changes made to the system by viewing the release notes on the **What's New** page.

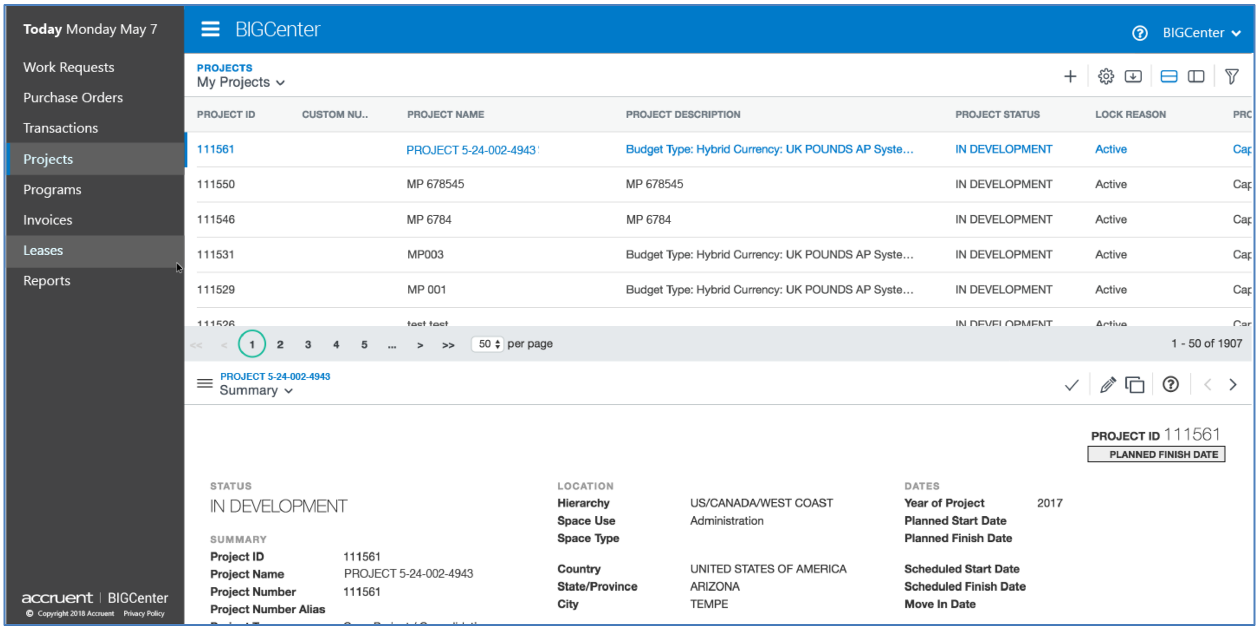
How Can I Send Feedback or Make Requests?

If you have comments, questions, or feedback about the Online Help, please reach out to the Accruent Support team. They will ensure that your comments, questions, and feedback reach the BIGCenter Technical Writer.

The Upgraded BIGCenter has a new look!

Accruent is making an investment in delivering a more consistent user experience across all of our product offerings. As a first step, color changes and upgraded logos were added to the upgraded BIGCenter software to align it with our new unified brand look and make future integration workflows more visually seamless.

These changes should not impact your workflows or configuration.



The new look of the upgraded BIGCenter.

Summary of Issues Fixed and Additional Enhancements

Component	Summary
Company Manager	Two new object attributes have been created for the **Company Manager**: COMPANY_FORM.ASP\CAN_ADD and COMPANY_FORM.ASP\CAN_EDIT. These attributes control whether a user can add or edit records in the **Company Manager** workspace.
Leases	**Start Date** and **End Date** fields have been added to premise records in the **Premises** detail section. This enhancement gives users the ability to clearly distinguish between past, present, and future premises associated with a lease. These dates do not impact any calculations.
Leases	A new **Payment Currency** filter has been added to the **Filter Panel**. To learn how to use the **Filter Panel**, please see the **About the Upgraded Interface** > **Filter Panel** page in the Online Help!
Leases	**Issue:** The **Adjustment Period From** and **To** fields in the **Income & Expenses** detail section were appearing even if their object attribute was not active. **Resolution:** These fields will only appear if the object attribute is active.
Leases	**Issue:** Previously, the **Inducement ID** field was editable. This field should not be editable, because it populates with a unique system-generated ID. **Resolution:** The **Inducement ID** field is no longer editable.
Leases	**Issue:** Previously, when the **Right of Use Asset** fell below $0.00, the system was continuing to debit. **Resolution:** Now, the system debits the **Lease Liability** for the full amount, credits the **Right of Use Asset** with the asset balance, and credits **P&L** for the difference.
Portfolio Center	**Issue:** The **ReportWriter – Parking** report on **Portfolio Center** > **Transaction** > **Reports** was timing out when some users attempted to generate the report. **Resolution:** The **ReportWriter – Parking** report runs as expected.

Component	Summary
Projects	Users requested that the **Project Number** field be added as a column in the **Collections** pane of the **Projects** workspace. This column is now available. To learn how to add this column, please see the Online Help! The *Customize What You See* procedures can be found by navigating to **About the Upgraded Interface** > **Common Attributes of Workspaces**.
Projects / Transactions	**Issue:** Creating a project or transaction from a template that included custom fields while the same custom fields were also assigned as part of a workspace-level layout caused serious system errors. **Resolution:** You can now create projects and transactions from a template with custom fields as expected.

Release Notes – June 7, 2018

Accruent, LLC

11500 Alterra Parkway
Suite 110
Austin, TX 78758

www.accruent.com