

# BIGCenter

## **19.04.1 Release Notes**

April 25, 2019

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## Release information

Release Version: 19.04.1

Date of Release: April 25, 2019

## Introduction

This document describes the features and functionality of the BIGCenter 19.04.1 release. Enhancements and fixes have been delivered for the **Accounting Period Manager** workspace, **Facility Center**, the **Leases** workspace, **Project Center**, the **Purchase Orders** workspace, **Report Center**, and the **Work Requests** workspace.

## Ideas for improving BIGCenter

We invite you to submit enhancement requests on the [BIGCenter Ideas page](#), visible to both internal Accruent employees and Support Contacts for other BIGCenter customers. You can now vote for or against these ideas, add or respond to comments, and view the status of all ideas.

This direct feedback allows Accruent to gain visibility into what is meaningful to customers. Product Management actively monitors the Ideas board, adds comments, and updates the status of ideas as needed.

Please contact BIGCenter Support for any questions about Ideas.

## Summary of issues fixed and additional enhancements

Component	Summary
Accounting Periods Manager	<p><b>Issue:</b> The values of debits and credits in the <b>Total</b> fields of the <b>Summary</b> detail section did not match the debits and credits displayed in the <b>Collections</b> pane.</p> <p><b>Resolution:</b> The values of debits and credits in the <b>Summary</b> detail section now display correctly.</p>
Facility Center	<p><b>Issue:</b> If a key word phrase for a work order did not have a matching dispatch matrix item, the system was assigning the work order to the last dispatched service provider.</p> <p><b>Resolution:</b> If the dispatch matrix does not have a matching item, a work order is assigned <b>New</b> status and must be manually assigned to a service provider.</p>
Leases	<p><b>Issue:</b> The <b>Manage Option Costs</b> button was not available in the <b>Options</b> detail section of the <b>Accounting Entry Details</b> modal window when it should have been.</p> <p><b>Resolution:</b> You can now use the <b>Manage Option Costs</b> button as expected.</p>
Project Center	<p><b>Issue:</b> Approval emails appeared as if they originated from the client's email server even though they originated from BIGCenter's email server. Some client email servers rejected these messages.</p> <p><b>Resolution:</b> Approval emails now appear as though they originated from BIGCenter's mail server, with the client's email address as the reply-to email.</p>
Purchase Orders	<p><b>Issue:</b> Users without the <b>Email PO</b> setting enabled were unable to print purchase orders.</p> <p><b>Resolution:</b> All users are now able to print purchase orders.</p>

Component	Summary
Report Center	<p><b>Issue:</b> The <b>Lease Accounting Schedule</b> report included the <b>LSFS ID</b> (schedule line item ID) column, when it should have instead included the <b>LSFS_ID</b> (FASB Period ID) column.</p> <p><b>Resolution:</b> The <b>LSFS_ID</b> (FASB Period ID) column is now included in the <b>Lease Accounting Schedule</b> report.</p>
Work Requests	<p><b>Issue:</b> When the <b>Allow ECD on Holidays</b> setting was set to <b>No</b> for a priority on the <b>Legacy &gt; Facility Center &gt; Admin &gt; Priority</b> page, the <b>Work Requests</b> workspace was allowing the estimated completion date of a work request to fall on a holiday, even though the setting functioned properly in Legacy.</p> <p><b>Resolution:</b> The <b>Allow ECD on Holidays</b> setting functions as expected in the upgraded BIGCenter.</p>

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