accruent

BIGCenter

19.10.2 Release Notes

November 14, 2019

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Release information

Release Version: 19.10.2

Date of Release: November 14, 2019

Introduction

This document describes the features and functionality of the BIGCenter 19.10.2 release.

Ideas for improving BIGCenter

We invite you to submit enhancement requests on the BIGCenter Ideas page, visible to both internal Accruent employees and Support Contacts for other BIGCenter customers. You can now vote for or against these ideas, add or respond to comments, and view the status of all ideas.

This direct feedback allows Accruent to gain visibility into what is meaningful to customers. Product Management actively monitors the Ideas board, adds comments, and updates the status of ideas as needed.

Please contact BIGCenter Support for any questions about Ideas.

New look and feel with Report Center update

The Report Center update introduces several security and performance enhancements for a better overall user experience, as well as a newer, modern look and feel. You will notice new fonts and icons, but no changes to the existing functionality of Reports.

New Event Log Export action in Work Requests workspace

You can now download the **Event Log** for a **Work Request** directly from the **Summary Detail** section. Use the new **Export** button to download each event log as a .csv file that you can save to your computer or open in other programs.

To export an **Event Log**:

1. Open the **Work Requests** workspace.
2. Select the work request you want to export.
3. Select **Event Log** from the **Detail Section** menu.
   The **Event Log** opens in the **Details** pane.
4. Click the **Export** button on the right side of the **Details** pane.
   The .csv file is saved to your computer.

Summary of issues fixed and additional enhancements

Component	Summary
Leases	We've removed the possibility of deleting any costs tied to an approved accounting entry. Now, attempting to delete those costs results in an error message.

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